community links
inspiring hope
inspiring change

YORK HOUSING WELLBEING SERVICE

Supporting people to keep their homes

Community Links is a mental health charity pioneering a wide range of life-changing mental health and wellbeing services throughout the Yorkshire and Humber region.

In partnership with:

CHANGING LIVES

About the service

The York Housing Wellbeing service provides flexible, creative, responsive housing and mental health support to adults in the community. We do this by supporting and enabling people to meet their day to day housing, health and financial needs.

We offer support with the following:

- **Addressing debt and budgeting problems**
- **ASB**
- **Claiming the correct benefits**
- **Accessing training**
- **Education and employment**
- **Social isolation**
- **Accessing physical or mental health support**

We work 1:2:1 with people for around 6 months to 1 year. Service users help set their own goals and develop their support plan.

Our aim is to promote independence and resilience and support people to manage their lives successfully.

Community drop in

We also offer a drop-in service which gives service users the opportunity for a 30 - 45 minute session for a brief intervention or triage in the community, following a referral into the service.

Service users can also access the drop in for up to 3 months after they have left the service.

Who is the service for?

The service is suitable for any person/couple over 16 years of age struggling with housing-related issues or whose circumstances are having a negative impact on their housing.

How do I access the service?

All referrals are received through the York Single Access Point at City of York Council. Please contact us on 01904 526240 for further information or visit our website: **www.commlinks.co.uk/yhws** to download the referral form.

T: 01904 526240

E: yorkhousingsupport@commlinks.co.uk

T: 01904 526240

E: yorkhousingsupport@commlinks.co.uk

Facebook.com/CommunityLinks

@commlinksnorth

Commlinksnorth

www.commlinks.co.uk/yhws

"With the support from the York housing service, I have been able to put my life back together"

"The support gave me the willpower to attend my appointments"

"My support worker gave me continuous assurance and helped me to get through it"

"This service really focuses on the service user"

York Housing Wellbeing Service
Basement Office, 27/28 St Mary's
York, YO30 7DD

You can translate the information on our website into a wide range of languages.

Visit: www.commlinks.co.uk and click on the 'select language' option which appears top left. If you need this information in another language or format please contact us.

Company No. 1657652 Charity Commission Registered No. 514779